Ideation phase

Empathize & Discover

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| --- | --- |
| Date | 19 September 2022 |
| Team ID | PNT2022TMID12796 |
| Project Name | Industry Specific Intelligent Fire Management System |
| Marks | 4 Marks |

**Empathy Map Canvas:**

An empathy map is a simple, easy-to-digest visual that captures

Knowledge about a user’s attitude and behavior. It is a useful tool to helps teams better understand their users.

